

NEC

UX Mail IntraMail



The screenshot shows the Microsoft Outlook interface with a 'Voice Mail Messages' folder selected. The message list includes:

Sender	Time
Outside Caller	1:17 PM
Outside Caller	1:13 PM
Outside Caller	1:11 PM
Dan	12:48 PM
Outside Caller	12:10 PM

The main pane shows a 'Voice Mail Message' from 'Outside Caller [OutsideCaller@recunified.com]' sent on 'Fri 8/29/2008 2:21 PM'. The message content includes 'Voice Mail Message' and 'X-VM-Voice-Mail-MCB: VOICE-[793]'. A Windows Media Player window is overlaid, showing a waveform and a play button, with the file name '793' and a duration of '00:27'.

Voice Mail
Automated Attendant
Email Notification
Unified Messaging
Fax Solutions



NEC's Versatile Integra

UX Mail and

**For
Growing**

NEC's UX Voice Mail Solutions . . .

UX IntraMail and UX Mail are full-featured Auto-Answering Voice Messaging Systems that offer you a multitude of time-saving options to help you manage your communications more effectively and efficiently. They are powerful, versatile, and an integrated part in the UX5000 Communication Server platform.

UX Mail and UX IntraMail deliver abundant message storage, scalable port capacity and all the features you've come to expect from NEC, a global leader in communications and voice messaging products.

The sophisticated Automated Attendant ensures that your calls are answered and routed quickly and efficiently. Both systems automatically answer incoming calls, provide multiple company and personal greetings, offer a wide variety of dialing options (i.e. press 1 for Sales, press 2 for Service), and record individual voice messages.

With UX Voice Mail systems, you'll get one-touch access to your messages and your most frequently used voice mail features. While listening to your messages, simplified dialing options and one touch "Soft" keys make it easy to quickly manage your voice mail messages. You have the ability to Pause, Resume, Fast Forward, Rewind, Send a Reply, and more. Some advanced voice mail features include:

Email Notification - Sends an email informing you of a new voice message. The sent notification can optionally include the recorded message as a .WAV file attachment.

Message Notification - Automatically calls a designated telephone number (such as a cell phone) to let the user know when new messages arrive.

Park and Page - Automatically parks your call and pages you over an in-house paging system with your own pre-recorded announcement. You can then answer the call from any extension.

Live Call Screening - Listen while callers are leaving you a voice message and pickup only the calls you want to answer.

Message Center Key - Offers the ability to notify groups of extensions with visual indication of group messages.

Directory Dialing - Dial a name instead of a number to reach your party.

Caller ID - Caller information is audibly provided with a voice mail message. Stored Caller ID information allows you to easily redial a call without manually entering the number.

Conversation Record - Record and Save a conversation into your voice mailbox with the touch of a button.

Distribution Lists - Send a single message and have Voice Mail automatically distribute it to multiple co-workers.

Fax Detection - The Automated Attendant can detect incoming fax calls and transfer them to a fax machine.

Answer Schedule Table - Allows for flexible answering of incoming calls. Automated Attendant answers outside calls on each line, according to the time of the day, day of the week that the call is ringing. There is also Multiple Answer Schedule capability.

Answer Schedule Override - Enable override when you want callers to hear a special announcement, alternate greeting and alternate dialing options. For example, during a holiday or bad weather unexpected closing.

In addition to Voice Mail/Automated Attendant features, each system offers individual distinct messaging tools.

UX IntraMail is an embedded full-featured voice mail and automated attendant solution that can provide improved efficiency, economy and convenience for your organization. As an additional enhancement to the many call handling and voice messaging capabilities, UX IntraMail also offers:



ted Voice Mail Systems

UX IntraMail

Your Business



Voice Response System (VRS) - Enhances the UX5000 with Pre-recorded Voice Prompting Messages designed to:

- Inform an extension user with the status or progress of their call. For example, if a user dials extension 300 when it is busy, they hear "Station 300 is busy, For callback dial 2").
- Provide extension users with the time, date, extension number, or feature status (i.e. "The time is....." or "Your calls have been forwarded").
- For systems equipped with Automatic Call Distribution, VRS provides an all agents busy announcement with queue position. "Please hold on, all lines are busy, your call will be answered when a line becomes free." ... "You are caller number..."

UX Mail is a blade based, voice mail solution that offers high versatility and greater storage capacity. This comprehensive system also provides the latest Unified Messaging Technology and advanced Fax Solutions - powerful services that can deliver your information quickly and efficiently wherever you may be.

Enhanced Message Notification - Ensures that important messages always get through. UX Mail offers special handling for urgent messages. Mark them for priority treatment and/or confidential (for the recipient only). With Cascading Message Notification, UX Mail will dial up to three different numbers, and will continue to cycle (cascade) through the three numbers until Message Notification is acknowledged or until it cancels.

Unified Messaging - Prioritize messages and respond to customers and co-workers with speed and simplicity. UX Mail gives you the ability to consolidate multiple message sources such as Voice Mail, Fax Mail and Email to your inbox and PDA. UX Mail also provides synchronization of your voice mailbox and your Email inbox. Additions or deletions occur in both locations. UX Mail Unified Messaging can integrate with various network and Email platforms.

Call Announce - Is an additional method subscribers can use to screen their calls prior to answering. When an Automated Attendant caller dials a subscriber's extension, Call Announce can broadcast their name to the extension user (who can then either accept or send the call to voice mail).

Fax Solutions - Maximizes user productivity.

- Fax Mail offers the flexibility and convenience of having inbound-fax mail delivered directly to a voice mailbox. The recipient can then optionally send the fax to any fax machine, forward it to another co-worker's mailbox, save it for later retrieval, or delete it. Unified Messaging users can view the fax from email, and print only when necessary.
- Fax Server provides better management and operation of your out-bound faxes. With Fax Server, you can send a fax as easily as you currently send a print job to a printer on your network. The Fax Server will also schedule delivery of a fax, send to a broadcast list of recipients, provide for a customized personal fax cover page and delivery receipt. An email confirmation can also be programmed to confirm that a fax transmission was successfully completed.
- Fax-on-Demand enables callers to request that documents be sent to their fax machine or unified messaging inbox.



UX5000

Distinguished by Excellence

The UX5000 Communication Server is a comprehensive solution designed to meet the unique challenges of both business telephony applications and VoIP. It allows your organization to converge your voice and data network and benefit from the cost-saving advantages, convenience, and ease of use afforded by networked communication servers. The extensive feature set and reliable call processing applications are mature, efficient and dependable - yet intuitive and easy to use. The architecture and design of the UX5000 delivers high performance, optimal voice quality, and reliability. A compact yet powerful solution that is simple to deploy, administer and maintain. NEC offers the latest communication and voice mail solutions that dramatically improve functionality and performance throughout your entire organization.



UX Mail and UX IntraMail Features and System Capacities

Automated Attendant

- Answer Schedule Tables
- Answering Schedule Override
- Automated Attendant Transfer
- Call Blocking*
- Call Park and Page
- Call Waiting*
- Caller ID
- Caller ID Automatic Transfer*
- Day, Night and Holiday Greetings
- Directory Dialing
- External Extension/External Transfer
- Individual Trunk Greetings*
- Multiple Company Greetings
- Quick Message
- Remote Logon
- Single-Digit Dialing

System

- Administrator Security Code Control
- Automatic Call Routing to Mailbox
- AMIS Networking*
- Call Announce*
- Call Forward to Mailbox
- Call Screen
- Caller ID with Call Return
- Conversation Record
- Fax Detection
- First Time Tutorial*
- Interactive "Soft" Keys
- Multilingual Voice Prompts
- One-Touch Forwarding
- One-Touch Message Retrieval
- Programmable Voice Prompts*
- Remote Diagnostics
- Remote Greetings
- Remote Programming
- Voice Announce Features
- Voice Mail Overflow

Voice Mailbox

- Announcement Mailbox
- Auto Forward*
- Auto Help Prompts*
- Broadcast Message
- Cascading Message Notification*
- Confidential Message*
- Conversation Record
- Distribution List
- Future Delivery Mailbox*
- Guest Mailbox
- Interactive Mailbox*
- Listen Backup / Advance
- Make Call to Sender
- Message Center
- Message Forwarding
- Message Notification
- Personalized Mailbox Greeting
- Programmable Security Code
- Remote or Local Message Notification
- Time and Date Stamp with Caller ID
- Urgent Message*



Email Notification

- Notification Only, or Notification with WAV File Attachment
- POP3 Login
- SMS Text Notification
- SMTP Delivery

System Capacities

UX IntraMail:	
Total Mailboxes	576
Voice Mail Ports	4 to 16
Voice Storage Hours	16 or 32

UX Mail Unified Messaging & Fax

- Fax Callbacks
- Fax Distribution
- Fax Distribution Lists
- Fax Documents
- Fax Mail
- Fax Mailbox
- Fax Messages
- Fax-On-Demand
- Fax Same Call Transactions
- Fax Server
- IMAP4 Synchronization

UX Mail:	
Total Mailboxes	2,000
Voice Mail Ports	4 to 16
Voice Storage Hours	125 or 550
Fax Ports	2 or 4

*Requires UX Mail

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To find out more about UX5000 and how NEC's powerful and versatile technology platforms can work for you, visit our web site at www.necux5000.com or call 800-365-1928.

Empowered by Innovation

